

# **Intergovernmental Agreement (IGA) with CCDRC and City of West Linn**

**Agenda Bill ID:** AB 2008-11-02

City Council

**AGENDA BILL 08-11-02**

**Subject:** Proposed Intergovernmental Agreement between the Clackamas County Dispute Resolution Center (CCDRC) and the City of West Linn

**For Council:** November 24, 2008

**Attachments:**

Proposed intergovernmental agreement

**Budget Impact:**

Expenditures Required \$4000

Amount Budgeted: None

Appropriation Needed: \$4000

**Summary:**

This intergovernmental agreement with CCDRC will help to build a more consistent referral relationship for neighbor to neighbor and community disputes which result in savings to the city of West Linn. These disputes are often relationship oriented and will not result in a fine or ticket from enforcement officers. Yet they can take up a disproportionate amount of city staff time in dealing with disputing parties. CCDRC has three staff and approximately twelve professionally trained volunteer mediators to do the work of listening to each person, helping them to identify their options, and negotiating a resolution with their neighbors. This program saves considerable time and money in those instances where a city is not going to provide enforcement or enforcement is escalating the situation. Making referrals to CCDRC gives the city a way to provide dispute resolution services in an efficient and cost effective way. Community mediation empowers citizens to become part of the solution, and to learn practical skills that will assist them in the future.

\*Neighbor to neighbor and Landlord Tenant conciliation and mediation services of up to 8 cases annually

\*CCDRC shall provide briefings to City staff or neighborhood officers on mediation services to strengthen the referral process

\*If case referral numbers are lower than expected, the City can increase promotion or the following alternative services are available:

\*\*Leadership training for neighborhood association members including effective communications, conflict resolution, and consensus building

\*\*In-service training for city staff including mediation training, dealing with difficult people, problem-solving and generating creative solutions

\*\*Public meeting facilitation

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\*CCDRC staff are available to City Staff for consultation on difficult situations

\*Workplace mediation services are available on a fee for services basis outside of the scope of this contract

### Recommended Action:

Staff recommends that the proposed IGA be adopted because it promotes enhanced resolution of neighborhood disputes through professionally trained mediators, saving city staff time in dealing with these disputes by referral to CCDRC.

Attachments 

[AB 08-11-02 IGA CCDRC & WL.pdf](#)

 [Resolution - IGA CCDRC.pdf](#)

- [City Council](#)

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